



Milpitas Police Department

*Dennis Graham
Chief of Police*

PRESS RELEASE

2010 Dispatcher of the Year

Daniel Palmer

The Milpitas Police Department is pleased to announce Daniel Palmer as our 2010 Dispatcher of the Year.

Dan began his career as a Dispatcher with the Milpitas Police Department in December of 2001. Dan is also a current Reserve Police Officer, Communications Training Dispatcher, Tactical Dispatcher and a member of the newly created Peer Support Team.

Dan has continuously been involved in the training of new dispatchers, and has provided valuable input on creating new evaluation standards to ensure that personnel are trained adequately. Dan, a thoughtful co-worker with a positive attitude focused on providing superb police services, is a role model for others.

Dan consistently demonstrates his competence and attention to detail, handling large-scale incidents with ease. He often receives compliments from his supervisors and other members of the police department for his performance and professionalism.

Chief of Police Dennis Graham notes that "Dan demonstrates the value of local dispatchers, who really know our community. He is from the area, and as a longtime dispatcher and experienced reserve, he knows the city's geography and is familiar with our residents, so he is able to quickly prioritize calls and efficiently send police and fire to emergency events, when the speed of our response can literally mean the difference between life and death."

We congratulate Daniel Palmer on an exceptional year!

PRESS RELEASE BY: Officer Waqar Qureshi #266

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D. Palmer
DISPATCHER

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COMMUNICATIONS