



* 23

May 21, 2007

City of Milpitas
1265 N. Milpitas
Milpitas, CA. 95035
Attn Mary Gossman

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expire on June 30, 2007. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement dated August 1997, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by August 31, 2007 to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$95,919.54 for this period is due by August 31, 2007.

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2007, the support renewal fee has been increased by the consumer price index (CPI) rate of 2.83%.

Early Support Renewal Program

TriTech has made the following changes in 2007 to the options available for support renewal payments. These changes are described in greater detail in a letter that was sent to your organization in January, 2007.

Annual Early Payment Discount Program:

TriTech will be discontinuing the early payment discount benefit in 2007. In order to transition clients that benefited from this program in 2006, the following procedures are being used:

- Clients that made early single annual payments for their 2006 support renewal will have their base support fee (the support fee for the TriTech software not including GDT, escrow or other fees, or newly licensed items) adjusted to reflect the discounted fee paid in their 2006 renewal. This base amount will be adjusted by any additional support items added in the year as well as the noted inflationary adjustments added by TriTech.
- Clients that did not take advantage of the early payment discount in 2006 will have their support renewal based upon their 2006 renewal amount. This base amount will be adjusted by any additional support items added in the year as well as any inflationary adjustments added by TriTech.

Quarterly Payment Program:

TriTech will be discontinuing the quarterly payment option in 2007 for those who did not elect this option in 2006. Existing clients that paid on a quarterly basis in 2006 will have an option to continue quarterly payments, but will be assessed an additional charge of 1% of their total support renewal amount for TriTech Software in 2007. Clients that paid quarterly in 2006 will automatically be renewed at a quarterly payment rate. This will be noted in your Support Renewal Agreement Amendment. If you elect to discontinue quarterly payments, please contact your Client Account Manager and request a revised Support Renewal Agreement Amendment.

Note: Escrow, ESRI and GDT Fees are calculated separately and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering a 14 month period beginning July 1, 2007-August 31, 2008. If you have any questions, please contact your Client Account Manager at 858-799-7000.



RECEIVED

MAY 29 2007

1 Antares Drive, Suite 400
Ottawa, Ontario Canada K2E 8C4
Phone: (613)226-5511 FAX: (613)226-3377

ACCOUNTS PAYABLE

Invoice	MNO0000539
Date	5/16/2007
Page	1

Bill To:

City of Milpitas Attention: Flora Tzeng 455 E. Calaveras Blvd Milpitas CA 95035
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Ship To:

City of Milpitas Attention: Flora Tzeng 455 E. Calaveras Blvd Milpitas CA 95035
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Purchase Order No.	Customer ID	Salesperson ID	Shipping Method	Payment Terms
	MILP		LOCAL DELIVERY	Net 30

Ordered	Item Number	Description	Unit Price	Ext. Price
1.00	NOTE	Maintenance; 7/1/07 - 6/30/08	\$0.00	\$0.00
1.00	MAINTENANCE	Utilities	\$19,563.93	\$19,563.93
1.00	MAINTENANCE	Accounts Payable	\$8,107.60	\$8,107.60
1.00	MAINTENANCE	Accounts Receivable	\$10,617.11	\$10,617.11
1.00	MAINTENANCE	General Ledger	\$13,338.94	\$13,338.94
1.00	MAINTENANCE	Project Accounting	\$3,378.17	\$3,378.17
1.00	MAINTENANCE	Human Resources	\$11,775.33	\$11,775.33
1.00	MAINTENANCE	Payroll	\$11,775.33	\$11,775.33
1.00	MAINTENANCE	Purchase Orders	\$8,107.60	\$8,107.60
1.00	3RD PARTY	Uniface	\$1,363.22	\$1,363.22

EXCLUDES STATE, LOCAL AND FEDERAL TAXES. THESE ARE DUE AND PAYABLE BY THE CUSTOMER WHERE APPLICABLE

Subtotal	\$88,027.23
Misc	\$0.00
Tax	\$7,262.27
Freight	\$0.00
Trade Discount	\$0.00
Total	\$95,289.50



Software / Hardware Maintenance Agreement **RENEWAL**

Document and Data Management Solutions

197 East Hamilton Avenue
Campbell, CA 95008
Phone: 800.233.5006 Fax: 408.866.4803

Send Invoices To:

Client: City of Milpitas
Attn: David Bialczak
Address: 1265 N. Milpitas Blvd.
City, State, Zip: Milpitas, CA 95035
Phone: (408) 586-2707

Software / Hardware Location:

Client: City of Milpitas
Attn: David Bialczak
Address: 1265 N. Milpitas Blvd.
City, State, Zip: Milpitas, CA 95035
Phone: (408) 586-2707

Customer ID	Salesperson	Purchase Order #	Invoice #
COM001	Jim Detrick		

Qty.	Product Description	Service Level	Start Date	End Date	Unit Cost	Ext. Cost
35	EMC Documentum AX/WX Concurrent Connections (Live System Licenses)	Monday – Friday 8:00am - 5:00pm PST	6/29/2007	6/28/2008	\$289.00	\$10,115.00
1	EMC Documentum AX/WX Concurrent Connection (PAWS System License)	Monday – Friday 8:00am - 5:00pm PST	6/29/2007	6/28/2008	\$570.00	\$570.00
1	EMC Documentum Web Access – Public Access License (50 – 74 License Tier)	Monday – Friday 8:00am - 5:00pm PST	6/29/2007	6/28/2008	\$5,700.00	\$5,700.00
1	EMC Documentum OCR Server	Monday – Friday 8:00am - 5:00pm PST	6/29/2007	6/28/2008	\$380.00	\$380.00
1	EMC Documentum ProIndex Full Text Server	Monday – Friday 8:00am - 5:00pm PST	6/29/2007	6/28/2008	\$570.00	\$570.00
2	EMC Documentum ProIndex Full Text Client	Monday – Friday 8:00am - 5:00pm PST	6/29/2007	6/28/2008	\$38.00	\$76.00
1	EMC Documentum Media Distribution Perpetual License	Monday – Friday 8:00am - 5:00pm PST	6/29/2007	6/28/2008	\$570.00	\$570.00
1	Kofax Image Products Ascent Capture (25K image/month volume license)	Monday – Friday 8:00am - 5:00pm PST	9/1/2007	6/28/2008	\$396.00	\$396.00
1	Kofax Image Products Ascent Capture (25K image/month volume license)	Monday – Friday 8:00am - 5:00pm PST	11/1/2007	6/28/2008	\$495.00	\$495.00

Continued



Actuate Corporation
 701 Gateway Blvd.,
 6th Floor
 South San Francisco, CA 94080-7009
 Phone: 650-837-2000
 Fax: 650-827-1560

MAINTENANCE RENEWAL NOTICE

FED ID#: 94-3193197
 CAN GST#: 86877-0082

CONTRACT REF	CUSTOMER NO	DATE
ACT00000204	C0000225-1	5/8/2007

Page 1

Bill To:
 Attn: Flora Tseng
 City of Milpitas (C0000225-1)
 455 E. Calaveras Blvd.
 Milpitas CA 95035-5479
 United States

Ship To:
 City of Milpitas (C0000225-2)
 Attn: Terry Medina
 Info Services
 1265 N. Milpitas Blvd.
 Milpitas CA 95035-3153
 United States

Description	CA Qty	MR Qty	Unit Price	Gross Amt
Silver Maintenance Renewal				19,898.00
REN0000179-4 (From 7/1/2007 Until 6/30/2008)				
Initial invoice#: 21103; Dated: 10/31/02; SO#: 021611				
Actuate iServer Base	1	1	11,200.00	11,200.00
e.Report Option	1	1	8,400.00	8,400.00
e.Report Designer	1	1	99.00	99.00
e.Report Designer Pro & Client	1	1	199.00	199.00
Total REN0000179-4				19,898.00
SubTotal				19,898.00

Tax(%): CA-SC/MR (4.125)

If you agree with the terms of this notice, you may wish to remit payment to:
 Actuate Corporation
 Dept. #05875
 P.O. Box 39000
 San Francisco, CA 94139-5875

SubTotal 19,898.00 USD
 Tax Total 820.79 USD
Total 20,718.79 USD

Your current maintenance contract will be expiring on **6/30/2007** and your maintenance and support services will end on that day. Upon your review and approval, please return this renewal notice, along with a Purchase Order ("PO") or a written notification authorizing such renewal (if your company does not issue PO), to Actuate Corporation via e-mail to Accounting@actuate.com or fax to (650) 837-4719. Sales tax indicated on this notice is an estimate based on standard government rates and your taxability status at the time this was generated. Sales tax is subject to change. Any additional taxes due may be invoiced incrementally. If you have any questions regarding this renewal notice or our maintenance and support services, please contact us at Accounting@actuate.com or (888) 211-4733.



Contract #: IN-0004227 **Policy #:** SG&I082106
Coverage Period: 07/01/2007 thru 06/30/2008 **PO #:** QUOTE - EMAILED
Billing Terms: Prepaid **Pay Terms:** NET 30

Customer: Milpitas, City of

Customer Code: MDC-385

Site(s): 00092501

Bill To:
 Accounts Payable
 1265 N. Milpitas Boulevard

 Milpitas, CA
 95035-3153
 USA

Attn: Alan Rich
Phone: 408-586-2713
FAX: 408-586-2725
e-mail: arich@ci.milpitas.ca.gov

Executive Summary

Hardware Maintenance Charge*:		0.00
Software Maintenance Charge*:		11,736.00
Total Service Amount:	\$	11,736.00

* Totals are exclusive of sales tax.

Offered By

Intergraph
Name: McGirr, Cathy R
Department: SG&I Maintenance Contract Administration
Phone: 256-730-8655
FAX: 800-239-2972
e-mail path: cathy.mcgirr@intergraph.com
Issue Date: 1/17/07

Accepted By

Company _____
By _____
Name/Title: _____
POC Phone: _____
POC FAX: _____
POC e-mail: _____
Date signed: _____

All services provided hereunder are subject to Intergraph's Maintenance Service Contract Terms & Conditions (T's & C's) for both software and hardware (SG&I082106). Copies of these T's & C's are provided via the Web at <http://im.gs.intergraph.com/terms/>.

Quotations shall remain valid and all prices quoted herein shall remain firm for a period of 90 days from the quotation issue date. Execution of Service Quotations shall be deemed acceptance of Intergraph's T's & C's.

Site 00092501 Details

Address ALAN RICH
1265 North Milpitas Boulevard

Milpitas
CA
95035-3153
USA

Attn: Alan Rich
Phone: (408)586-2713
FAX: 408-586-2725
e-mail: arich@ci.milpitas.ca.gov

Maintenance Services Provided:

Line #	Item #	Item Description	Cov	Qty	Gross Unit Mnth \$	Net Unit Mnth \$	Disc %	Disc \$ Per Mnth	Extended \$	Start Dt	End Dt
1	GIS.M.SJBX509AA-A	GeoMedia - CC - Full Kit - Maintenance	PRM	1	36.00	36.00	0%	0.00	432.00	07/01/2007	06/30/2008
2	GIS.M.SJBX690AA-A	GeoMedia Pro - CC - English - Full Kit - Maintenance	PRM	3	130.00	130.00	0%	0.00	4,680.00	07/01/2007	06/30/2008
3	GIS.M.SJCC678AABA	GM WebMap - Small Scale Site - Maintenance	PRM	1	146.00	146.00	0%	0.00	1,752.00	07/01/2007	06/30/2008
4	GIS.M.SJBX690AA-A	GeoMedia Pro - CC - English - Full Kit - Maintenance	PRM	2	130.00	130.00	0%	0.00	3,120.00	07/01/2007	06/30/2008
5	GIS.M.SJCC678AABA	GM WebMap - Small Scale Site - Maintenance	PRM	1	146.00	146.00	0%	0.00	1,752.00	07/01/2007	06/30/2008
Totals:					588.00	0.00	0.00	11,736.00			