



# MEMORANDUM

CITY MANAGER'S OFFICE

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**To:** Mayor Esteves and City Council  
**From:** Tom Williams, City Manager  
**By:** Kathleen Phalen, Acting Public Works Director/City Engineer  
**Subject:** May Odor Report  
**Date:** May 21, 2012

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This memorandum summarizes odor complaints received through the Bay Area Air Quality Management District (BAAQMD) rapid notification system from April 16 through May 20, 2012 and provides information about odor reduction activities. The following exhibits are attached to this report:

Exhibit 1: October 2003 – March 2012 BAAQMD Odor Complaint Summary

Exhibit 2: April BAAQMD Odor Complaint Report

Exhibit 3: Odor Complaint Locations (April 16 through May 20, 2012) Map

## 1. BAAQMD Odor Complaint Summary

From April 16 through May 20, 2012, the Bay Area Air Quality Management District (BAAQMD) received seventeen odor complaints originating in Milpitas. Eight complainants identified a garbage-related odor, two complainants identified a sewage-related odor and seven complainants did not identify an odor source. As of the last Council update, the City's odor reporting website has received thirteen reported complaints. Exhibit 1 shows the monthly reports of odor dating back to October 2003. In this calendar year, BAAQMD received 40 complaints. Of these, 18 complaints identified garbage or compost, 4 identified sewage, and 18 did not identify a source. In the 2011 calendar year, BAAQMD received 171 complaints. Of these, 76 identified garbage or compost, 41 identified sewage, and 54 did not identify a source. This compares with 113 complaints in the same period in 2010, 49 complaints in 2009, 105 complaints in 2008, 96 complaints in 2007, and 135 complaints in 2006.

## 2. Pilot Program - City of Milpitas Odor Reporting Hotline / Website

Staff continues to monitor daily the City's pilot odor reporting program initiated in May 2011. As of April 16, 2012, the odor reporting hotline and website have received a total of one hundred and nine complaints. One hundred and five of the complaints have been received through the City's website and four have been received on the City's hotline number.

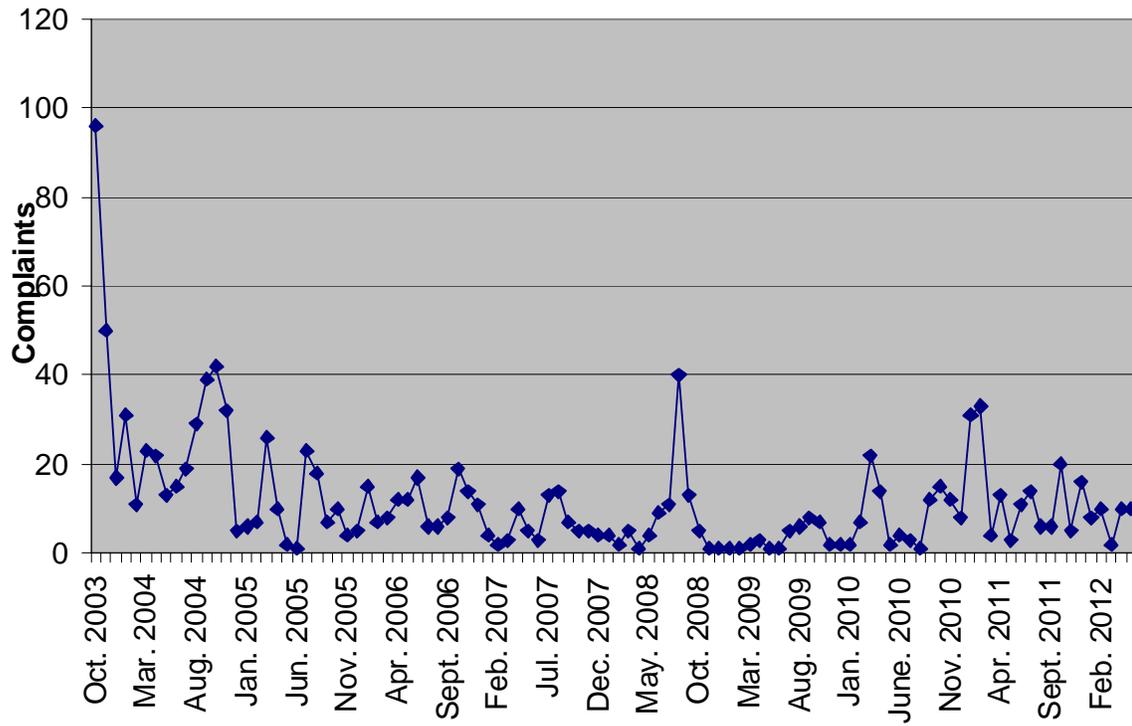
## 3. Regional Odor Assessment Study

On May 15, Milpitas staff met with City of San Jose staff to discuss the following:

- Discuss expanded consultant work related to WPCP operations, source sampling and air modeling.
- Milpitas staff to provide courtesy review of consultant's draft scope of services.

- Consider a financial contribution towards the proposed services.

**Exhibit 1**  
**October 2003 - May 20, 2012 BAAQMD Odor Complaint Summary**



# Milpitas Complaints

Received by BAAQMD From 4/1/2012 to 4/30/2012

## Exhibit 2

<u>Complaint#</u>	<u>Received</u>	<u>Occured</u>	<u>Alleged Source</u>	<u>Description</u>	<u>General Location</u>	<u>Status</u>	<u>Attributed Site#</u>	<u>Referral</u>	<u>Comments</u>
211300	4/3/12 18:06	4/3/12 18:05	NONE	garbage	200 SPENCE AVE	Unconfirmed			
211320	4/7/12 17:58	4/7/12 17:50	BFI - The Recyclery	garbage	200 SPENCE AVE	Unconfirmed			
211358	4/17/12 10:55	4/17/12 10:45	BFI - The Recyclery	bad compost	2100 AGUILAR CT	Pending			
211380	4/20/12 10:01	4/20/12 9:30	NONE	strong	2100 AGUILAR CT	Unconfirmed			
211383	4/20/12 19:42	4/20/12 19:40	BFI - The Recyclery	bad	200 FAIRMEADOW WAY	Unconfirmed			
211385	4/21/12 1:00	4/20/12 23:00	BFI - The Recyclery	garbage	200 SUMMERWIND DR	Unconfirmed			
211388	4/21/12 21:31	4/21/12 21:31	BFI - The Recyclery	rotten garbage	200 SUMMERWIND DR	Unconfirmed			all day long
211420	4/27/12 11:36	4/27/12 11:30	City Sewer	very strong	200 RAINBOW PLACE	Confirmed			city sewer in street along the side of com
<b>Total:</b>	8								

# EXHIBIT 3: ODOR COMPLAINT LOCATIONS\* ( APRIL 16, 2012 - MAY 20, 2012 )

ALLIED WASTE ★

400 ALEGRA TER  
DATE: 5/16/2012; TIME: 5:37 pm

100 BEAUMERE WY  
DATE: 5/1/2012; TIME: N/A

200 SUMMERWIND DR  
DATE: 4/20/2012; TIME: 11:00 pm  
DATE: 4/21/2012; TIME: 9:31 pm  
DATE: 5/6/2012; TIME: 9:15 pm

1000 N ABBOTT AVE  
DATE: 5/18/2012; TIME: 3:15 pm

200 FAIRMEADOW WY  
DATE: 4/20/2012; TIME: 7:40 pm

2100 AGUILAR CT  
DATE: 4/17/2012; TIME: 10:45 am  
DATE: 4/20/2012; TIME: 9:30 am  
DATE: 5/5/2012; TIME: 9:30 am

200 SPENCE AVE  
DATE: 5/6/2012; TIME: 7:27 pm

100 S MILPITAS BLVD  
DATE: 5/15/2012; TIME: 10:47 am

200 RAINBOW PL  
DATE: 4/27/2012; TIME: 11:30 am

1300 MOONLIGHT CIR  
DATE: 5/1/2012; TIME: 3:38 pm

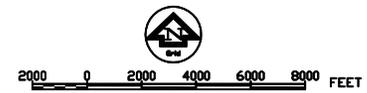
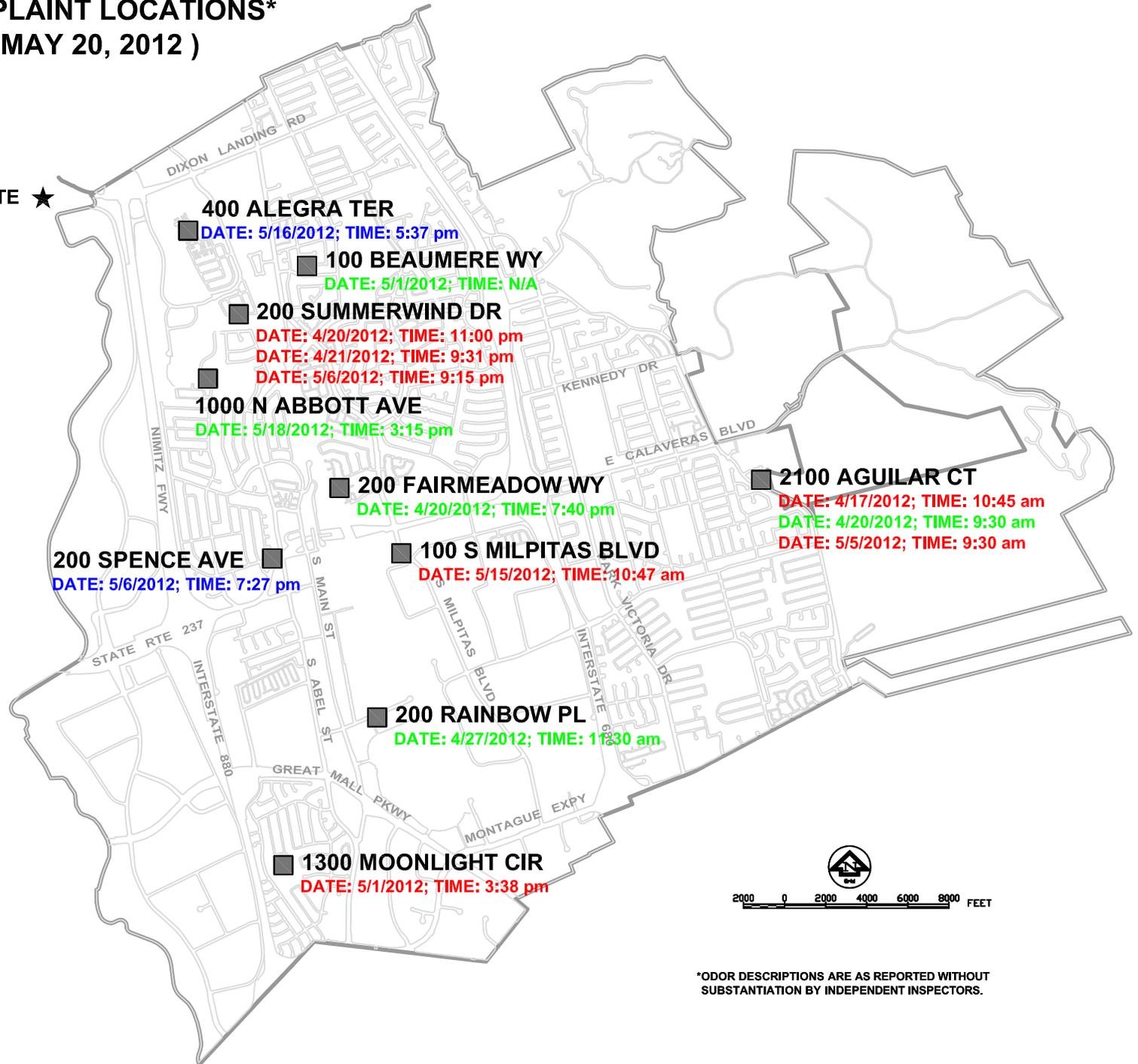
★ S.J. / S.C. WATER  
POLLUTION CONTROL  
PLANT (WPCP)

OTHER ODOR COMPLAINTS  
(LOCATION UNAVAILABLE)

DATE: 4/25/2012; TIME: 3:30 pm  
DATE: 5/7/2012; TIME: 10:00 pm  
DATE: 5/16/2012; TIME: 2:30 pm

**KEY**

- COMPLAINT LOCATIONS
- GARBAGE COMPLAINTS
- SEWAGE COMPLAINTS
- OTHER COMPLAINTS



\*ODOR DESCRIPTIONS ARE AS REPORTED WITHOUT SUBSTANTIATION BY INDEPENDENT INSPECTORS.