TO: Mayor & City Council
FROM: Chief Pangelinan, Acting City Manager
RE: WEEKLY ISSUES UPDATE
DATE: August 18, 2017

BUILDING AND OCCUPANCY PERMITS: Building permits were issued to:
1. DR Horton, for the construction of two, 3-story buildings with total of 16 units out of 241 townhome residential units’ development located at 1501 Centre Pointe Drive at an estimated construction cost of $5.6M.
2. Pulte Homes, developer of Metro Flats, 303 townhome and single family units’ development located at 1401 South Milpitas Boulevard (former Milpitas Station) for the construction of 3 buildings consists of 18 units at a total estimated construction cost of $ 5.5M.

Building permit application was submitted by Headway Technologies, designer and manufacturer of recording heads for high performance hard disk drives, for tenant improvements at their facility located at 497 South Hillview Drive at an estimated construction cost of $200,000.

Occupancy permit application was submitted by one new business moving to Milpitas: Summit Mortgage Bankers, Inc., a residential mortgage office located at 1851 McCarthy Boulevard.

The following businesses have received final inspection and are now open for operation:
1. Kamadhenu Foods, Inc., a combination of restaurant, bakery and warehouse located at 556 South Milpitas Boulevard.
2. NeGandhi Tax Corporation, tax and accounting office relocating from Santa Clara to 500 East Calaveras Boulevard.

CONSTRUCTION UPDATE: Illegal construction and occupancy: The Building and Safety Department responded with the Fire Marshal’s office to a request by Neighborhood Services on Thursday, August 10, 2017 about people living in the buildings at 1827 & 1829 Houret Court. It was discovered that the commercial buildings had been converted into living units with approximately 16 bedrooms, kitchens and bathrooms with showers. All occupants were ordered out of the buildings and demolition permits have been issued to return the spaces back into their previous commercial use. See picture to the right.

Ore No Don located at 668 Barber Lane: To allow earlier start of operation, a temporary occupancy permit was issued to Ore No Don, a new Japanese restaurant.

POLICE DEPARTMENT UPDATES: On Monday, August 14, 2017 at 8:00 AM, Chief Pangelinan, Command Staff, and Police Community Relations Staff attended the Milpitas High School Welcome Back Rally.

On Tuesday, August 15, 2017, the Multiple Interactive Learning Objectives (MILO) Force Options Simulator was installed at the weapons firing range located at 2000 Scott Creek Road, north of Summitpointe Golf Club.

On Wednesday, August 16, 2017 at noon, the Milpitas Police Department held a Badge Pinning Ceremony for new Police Officer Loren Wutzke.

Beginning Monday, August 14 through Friday, August 18, 2017, the Milpitas Police Department helped ensure a safe and secure beginning to the school year. Officers deployed signboard traffic messages near the high school, and issued notifications on social media about potential traffic impacts in areas around the schools. On the first two days of school, officers provided concentrated foot patrols and vehicle patrols of the campuses and surrounding areas in order to safely control traffic and minimize the possibility of disruptive activities.

On Friday, August 18, 2017 from 5:00 PM to 7:30 PM, an officer attended Burnett Elementary Welcome Back Bash located at 400 Fanyon Street in Milpitas.
## UPCOMING MILPITAS EVENTS:

<table>
<thead>
<tr>
<th>DATE &amp; TIME</th>
<th>WHAT</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Saturday, August 19, 2017</td>
<td>*Hot August Bites – a new City of Milpitas event</td>
<td>Milpitas Sports Center</td>
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<td>from 4:00pm to 8:00pm</td>
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<tr>
<td>Saturday, October 7, 2017</td>
<td>†Oktoberfest</td>
<td>Civic Center Parking Lot</td>
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<td>from 11:00am – 4:00pm</td>
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<tr>
<td>Saturday, October 14, 2017</td>
<td>Veterans Car Show (hosted by Veterans Advisory Commission)</td>
<td>Civic Center Parking Lot</td>
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<td>from 10:00am to 4:00pm</td>
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<tr>
<td>Saturday, October 28, 2017</td>
<td>Pumpkins in the Park and Health ‘O Ween Run</td>
<td>Milpitas Sports Center</td>
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<td>from 10:00am to 1:00pm</td>
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<tr>
<td>Saturday, November 11, 2017</td>
<td>Veterans Day</td>
<td>Civic Center Veterans Plaza</td>
</tr>
<tr>
<td>starts @ 9:00am (rain or shine)</td>
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</tr>
<tr>
<td>Saturday, November 18, 2017</td>
<td>Veterans Appreciation Lunch</td>
<td>Barbara Lee Senior Center</td>
</tr>
<tr>
<td>from 10:00am – 2:00pm</td>
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<tr>
<td>Friday, December 1, 2017</td>
<td>Annual Tree Lighting/Holiday Open House: <em>The Magic of the Holidays</em></td>
<td>Civic Center Plaza</td>
</tr>
<tr>
<td>starts @ 6:30pm ends at 8:30pm</td>
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<tr>
<td>Saturday, December 9, 2017</td>
<td>Milk &amp; Cookies with Santa</td>
<td>Barbara Lee Senior Center</td>
</tr>
<tr>
<td>begins at 10:00am until 4:00pm</td>
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</tbody>
</table>

*Hot August Bites* is a new event that will be a great way to sample a variety of different foods in a fun, family-friendly setting. Different culinary experiences will be offered through the Food Truck Mafia, some of the best food trucks in the Bay Area. There will also be a Beer and Wine truck, this being one of the first events to incorporate alcohol beverages. In addition to great food, attendees will have the opportunity to listen to great music and have other family entertainment available.

†Oktoberfest! Join the City of Milpitas in their Celebration of Oktoberfest. Attendees will celebrate this fun celebration with German food and culture while having the opportunity to enjoy numerous local microbrews. This event will have lots of family fun, food and live entertainment throughout the day.

### ATTACHMENTS:

A) Milpitas Sanitation Billing Transition Changes (full page)
B) Final Milpitas Billing Transition Guidelines
C) Milpitas Sanitation Service Announcement Flyer
D) Milpitas Sanitation Community Outreach Timeline
NEW RECYCLING & GARBAGE COLLECTION PROGRAM

- **Community Outreach Events:** Attached is a list of 14 community and school events that Milpitas Sanitation staff will attend to demonstrate garbage / food scraps carts, offer ways to select carts and explain how new carts will be exchanged for old carts in late November.

- **Print Advertisements:** The attached ads will appear in *The Milpitas Post* on August 18 and 25, 2017. The “Check Your Mailbox” ad appears August 18th advising residents to look for the Residential Service Guide to a select garbage / food scrap cart size, and the “Your Utility Bill is Changing” ad appears on August 25, 2017.

- **Bill Insert:** The attached double-sided color flyer appears in utility bills from August 8, 2017 – September 25, 2017.

BART CONSTRUCTION (at over 95% complete) will create intermittent traffic impacts in the following areas:

- **Montague Expressway:** Montague Expressway now has a street-level bridge that will pass over future BART that is in a trench below. To minimize impacts to the travelling public during peak commute hours in the AM and PM, all lanes will be open. The contractor for the County’s Montague Widening project, OC Jones, has completed their second stage of construction and they partially reopened South Milpitas Boulevard on February 5, 2017, for “right-in, right-out” only. For this 3rd phase of construction, there will be no left turns from or onto Montague Expressway.

- **Calaveras Boulevard:** VTA’s C741 contractor (Wabo Landscape & Construction) will be installing a new fence/barrier along the eastbound (south) side of the Calaveras Bridge above BART. This work will require a single-lane closure for eastbound direction only and is planned to start next Wednesday (8/16/17) evening at 9:00 PM and be completed by Thursday morning at 6:00 AM.

- **Capitol Avenue:** SSH recently completed their final reconstruction of northbound Capitol Avenue with three through lanes starting just north of the BART trench. VTA recently announced that the 2-month temporary closure of the Montague Light Rail Station is completed and the Station has been reopened to full operations.

- **Dixon Landing Road:** SSH completed the majority of their roadway improvements during the previous single lane closures and placed the permanent striping. A temporary left-turn lane, from southbound Milmont Drive, was installed through the median in order to provide an alternate access to the “7-11” shopping center. This was recently removed and the median was restored, since the alternate “7-11” driveway on Dixon reopened in mid-March 2016.

- **Piper Drive:** One lane in each direction was re-opened to the public since May 2, 2014. Single-lane closures may still periodically be necessary for placement of final asphalt paving and roadway striping.

- **Entire BART alignment through City of Milpitas:** VTA recently announced that the project is no longer ahead of schedule. While it does remain under-budget, the new completion date is now on-schedule for passenger service by June of 2018. Now that the tracks are fully energized, train testing can begin soon! In fact, the first power train run is tentatively scheduled for 9/6/17 through 9/10/17. Some future testing will need to occur during the night and early morning hours. **VTA will notify the City at least a week prior to night testing.**
DESIGN & CONSTRUCTION ENGINEERING SECTION

Projects Impacting the Public:

- **Alviso Adobe Phase V – Interior Restoration (CIP 5055):** This project provides for the restoration of the first floor of the Alviso Adobe. A design contract was approved by the City Council on August 16, 2016. The concept design was approved by PRCRC on February 6, 2017, and was approved by the City Council on May 16, 2017. Staff is reviewing the 35% design submittal.

- **Marylinn Drive Sanitary Sewer Replacement (CIPs 6115 & 6116):** This project provides for the replacement of a 27” & 30” diameter sanitary sewer pipeline along Marylinn Drive and under I-880. The project was advertised and bid opening was on July 19, 2017. No bids were received. Due to the pending October 15th deadline for work adjacent to Penitencia Creek as mandated by State Fish & Wildlife permit, the project is on hold until December 2017. The project will be re-advertised in December 2017 and Bid opening will be in February, 2018. Project construction is anticipated to start March or April of 2018.

- **Milpitas Sports Center Pool Repairs (CIP 3408):** The project repaired and resurfaced three sports center pools. Construction was completed on time and within budget on May 5, 2016. Council approved initial acceptance of the project on September 20, 2016, and the project is in the one-year warranty period.

- **Light Rail Median Landscaping (CIP 2001):** This project provides for landscape improvements within the medians along Great Mall Parkway, from I-880 to the southern City limits. The new landscape will be irrigated with recycled water. The project completion date is anticipated in September 2017.

- **Dempsey Road Water line Replacement (Projects 3709, 7100 & 7118):** This project provides for the replacement of portions of the water main, storm drainage, and installation of recycled water mains along Dempsey Road, between Yosemite Drive and Calaveras Boulevard, and the final design is underway.

- **237/McCarthy Boulevard Median Landscaping (CIP 4274):** This project provides for median landscaping and irrigation, for the medians at the 237/McCarthy Boulevard Interchange. A Funding Agreement, between VTA and the City, was executed in 2012 to provide funding for this project and to allow VTA to administer the construction. Construction is underway. The work is anticipated to be complete late 2017.

- **Milpitas Midtown East Parking Garage (CIP 3407):** The project provides for the electric motor operation of fire doors within the garage and library. Construction is complete and the project was accepted on March 7, 2017 and is in the 1-year warranty period.

- **Berryessa Creek Improvement Project (Army Corp of Engineers/SCVWD):** The Santa Clara Valley Water District (SCVWD) and the Army Corp of Engineers are completing flood control improvements for upper Berryessa Creek, from I-680 north to State Route 237 (Calaveras Boulevard). The project is under construction and includes the relocation of various City utilities within District right-of-way. The project will also upgrade City storm drain outfalls to Berryessa Creek and extend the City’s walking trail/path network from Calaveras Boulevard south to Yosemite Drive. The project is anticipated to be completed in 2018.

- **Sports Center Sports Fields (CIP 5104):** This project provided for the installation of a synthetic turf football/soccer field and a smaller multi-purpose field, including lighting and related furniture and equipment. Construction is complete and the project was accepted on February 7, 2017. Currently the project is in the one-year warranty period.

- **Higuera Adobe Park Renovation (CIP 5097):** This project provides for the renovation of the picnic areas, installs new walking pathways, benches, tables, and sidewalks, installs new landscaping, trees, and irrigation systems, and replaces play equipment. Parking lot surface improvements are also included. The anticipated project completion date will be in August, 2017.
• Bridge Improvement Project (CIP 4271): This project provides for the repair and resurfacing of City-owned bridges, as identified by Caltrans as deficient and in need of maintenance. Construction is complete, the project was accepted on February 7, 2017, and is in the 1-year warranty period.

• Wrigley-Ford Creek Erosion Repair (CIP 3700 & 3706): This project provided repair of erosion damage to the Wrigley-Ford creek riparian mitigation area. Construction is complete. Project was accepted by the City Council on November 15, 2016 and is in the one-year warranty period.

Cathodic Protection Improvement – Main Sewer Pump Station (CIP 7115): This project provides for the installation of corrosion protection for the sewer force main system within the Main Sewer Pump Station, at North McCarthy Boulevard. The project will also evaluate the City-owned sewer force main system between the Main Sewer Pump Station, at North McCarthy Boulevard, and the San Jose Wastewater Treatment Plant, at Zanker Road. The evaluation is an update to the City’s 2012 Annual Survey and Cathodic Protection Condition Assessment. Due to mechanical repairs needed at the Main Sewer Pump station, the project will be re-bid in spring 2018 after repairs to the required equipment is complete.

• McCandless Park (CIP 5102): This project provides for a new public park, adjacent to the new Milpitas Unified School District Elementary School, located on the east side of McCandless Drive, south of Montague Expressway, in the Transit Area. The park will provide approximately 4 acres of City public park space which will include play fields, athletic courts, parking, picnic area, play structure, and restrooms. City and school staff continue to coordinate project related issues, including construction of a pedestrian bridge over East Penitencia Creek and a groundwater well on the new park. The City Council approved contract agreement with the park designer on February 21, 2017. Design phase started in mid-March 2017.

• McCandless School: Staff have reviewed and approved the offsite improvements for MUSD's new elementary school on McCandless Drive. The offsite improvements include new utility laterals serving the school, sidewalks, street trees, bio-retention storm systems, and the widening of a portion of McCandless Drive. School construction is anticipated to be completed in 2018.

• New Midtown Street Light Project (CIP 3430): This project provides for the phased installation of Midtown standard decorative street lighting along South Main Street, from Carlo Street to Great Mall Parkway. The first segment of lighting design and installation will be from Carlo Street to just north of Corning Avenue. The engineering design phase commenced in January, 2017 for Segment 1 (from Carlo Street to Corning Avenue) and is anticipated to be completed in 2018.

• Utility Underground 2017 Project (CIP 3425): This project provides preliminary engineering, support services, and coordination to the Pacific Gas & Electric Company (PG&E) for the creation of a new Rule 20A Utility Underground District (UUD) on Corning Avenue, from South Main Street to North Abel Street and South Main Street from Corning Avenue to East Curtis Avenue. The new underground district will utilize PG&E’s Rule 20A funds for construction of the utility undergrounding of existing overhead pole mounted electric, cable, and AT&T lines along South Main Street and Corning Avenue. The City Council approved the Resolution creating the UUD on January 3, 2017. Staff has submitted documentation to PG&E to enter the Rule 20A program. PG&E estimates their design process will start in early 2018.

• Daniel Court Water Main & Service Replacement (CIP 7110 & 7131): This project will provide for the construction of waterline, service laterals, and replacement of water meters and fire hydrants on both sides of Daniel Court, east and west of North Park Victoria Drive. Construction is underway and the contractor is approximately 85% complete with new water main service installation.

• TASP Underground Utility District (CIP 4281): This project provides for the creation of a new utility underground district to underground existing overhead PG&E, Cable TV and AT&T lines within TASP redevelopment area, along South Milpitas Blvd. and Montague Expressway. The new district would be administered by the City and the design and construction to be completed by PG&E, using the City’s and County’s Rule 20A funds. Staff is working with PG&E to implement the requirements for the district. PG&E estimates their design process will start in early 2018.
• **Well Upgrade (CIP 7076):** This project will provide for a new potable water well within McCandless Park, which is currently under design and is located east of McCandless Drive, south of Montague Expressway. The design and installation of the well will be executed in phases. Phase 1 design services will provide for the evaluation of the hydrogeologic characteristics of the McCandless site, including installation of a test bore hole. The designer will acquire a contractor to drill a test hole to verify aquifer volume and water quality in September 2017.

• **Street Resurfacing 2017 Project (CIP 4284):** This project provides for the localized repair of failed asphalt concrete pavement, resurface asphalt concrete pavement, install ADA compliant sidewalk ramps, repair damaged sidewalk, curb and gutter and reinstall pavement delineation on the following street segments:
  1) Milpitas Boulevard between Hanson Court and northerly City limit.
  2) Dixon Landing between Milpitas Boulevard and 400 feet east of Milmont Drive.
  This project will also include localized repair of failed asphalt concrete pavement on the following street segments:
  1) McCarthy Boulevard between Ranch Drive and northerly City limit.
  2) Abbott Avenue between Calaveras Boulevard and Rudyard Drive.
  3) Main Street between Corning Avenue and Curtis Avenue.
  4) Yosemite Drive between Milpitas Boulevard and Vista Way.
  5) Dempsey Road between French Court and Landess Avenue.
  6) Tasman Drive between Alder Drive and I-880 Overpass.
  Contractor is performing asphalt pavement base repair on McCarthy Boulevard and Tasman Drive.

**LAND DEVELOPMENT (Private Development Projects):**

<table>
<thead>
<tr>
<th>UNDER CONSTRUCTION (ONSITE &amp; OFFSITE) ACTIVE PROJECTS</th>
<th>IMPACT</th>
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</thead>
<tbody>
<tr>
<td><strong>District 2, Taylor Morrison, McCandless Drive (PJ2825):</strong> This is a medium density residential project off the northerly portion of McCandless Drive. McCandless Drive is now open for through access to the public. Staff is preparing the project for Council initial acceptance.</td>
<td>None</td>
</tr>
<tr>
<td><strong>Metro, Pulte Home, 1401 South Milpitas Boulevard (PJ 1211):</strong> This project will construct 318 residential units in total, at the intersection of the future Garden Street and South Milpitas Boulevard. Activities are:</td>
<td>Traffic delays on South Milpitas Boulevard</td>
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<tr>
<td>- Lot 1 is under construction.</td>
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<tr>
<td>- Public improvements for South Milpitas Boulevard and Garden Street are near completion.</td>
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<td>- Lots 2-4 is under construction.</td>
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<tr>
<td><strong>Orchid, DR Horton, 31 South Milpitas Boulevard (PJ2812):</strong> This project will construct 80 single-family detached units with related infrastructure (water, sewer, storm drain and other utilities and improvements along Los Coches Street and Milpitas Boulevard).</td>
<td>None</td>
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<tr>
<td><strong>Citation 1 (north portion of Piper Drive) (PJ2527):</strong> This project will construct 94 townhouse units and two apartment buildings, totaling 638 units. On-site construction is complete. Off-site improvements are under construction. The Multi-Party C3 agreement is complete and executed.</td>
<td>No traffic impact</td>
</tr>
<tr>
<td><strong>Traverse, K. Hovnanian, 569 Trade Zone Boulevard (PJ2874):</strong> This project will construct 207 residential townhome units on 12.5 acres of land with new public roadway system and a public park. They are looking to release the final unit and are currently in the process of reviewing the conditions of approval and addressing punch-list items from public works inspector. We are currently being held up by South Bay Water Recycling as they will not issue any recycled water meter permits until they have</td>
<td>No traffic impact</td>
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received and reviewed all off-site improvement plans showing major distribution lines. Utilities Section will take the lead.

<table>
<thead>
<tr>
<th><strong>Waterstone, Lennar Homes, 1494 California Circle (PJ2830, PJ1160):</strong></th>
<th>Possible traffic delays along California Circle and I-880 ramp</th>
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<tbody>
<tr>
<td>This project will construct 84 single-family residential units on an existing industrial site.</td>
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<tr>
<th><strong>District 1, Lots 2, 3A and 4, Lyons, 1320 McCandless Drive, 1425 McCandless Drive, and 1310 McCandless Drive/1463 Centre Pointe Drive:</strong></th>
<th>Possible traffic delays on McCandless Drive and Great Mall Parkway</th>
</tr>
</thead>
<tbody>
<tr>
<td>This project will construct 3 high-density residential and mixed use projects. There is no activity on 3A and 4. Lot 2 has been submitted for site improvement permit and comments provided to applicant. On site irrigation plans have been reviewed and comments were provided.</td>
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<tr>
<th><strong>Piper, KB Homes, 1256 Piper Drive (PJ1122):</strong></th>
<th>Traffic delays on Piper Drive and Garden Street</th>
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<tbody>
<tr>
<td>This project will construct 98-townhome-style condominiums and 1-condominium tower with 210 units and the corner of Piper Drive and Garden Street. Revised on-site irrigation plans and off-site irrigation plans have been signed by the Assistant City Engineer. We are currently being held up by South Bay Water Recycling as they will not issue any authorization letters for use until they have received and reviewed all off-site improvement plans showing major distribution lines. The Utility staff is handling this process. Staff is working with the developer and PG&amp;E to resolve the issue of Condition of Approval (COA) #58. The applicant has submitted on-site and off-site joint trench and street light plans for 1st review.</td>
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**UNDER CONSTRUCTION (ONSITE ONLY)**

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<tr>
<th><strong>Murphy Ranch Townhomes, Lyons, and Coyote Creek (PJ2740):</strong></th>
<th>No traffic delays</th>
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<tr>
<td>This project will construct 285 townhomes (approved as part of the Fairfield Project). Fine grading, underground work and site improvement construction are mostly completed. The developer will coordinate traffic control with the adjacent Fairfield project. Off-site improvements have been completed and accepted by the City Council with Cerano Apartments. Final Occupancy punch-list (RW closeout) is in progress.</td>
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<thead>
<tr>
<th><strong>District 1, Lyons (north portion of McCandless Drive) (PJ1134):</strong></th>
<th>Traffic delays on Great Mall Parkway</th>
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<tbody>
<tr>
<td>This project is a mix-use commercial and high density residential development located at the northerly portion of McCandless Drive. Addendum #4 to the SI permit were submitted for their 3rd review and comments were provided, at issue the revised project frontage is not in conformance with the approved Tentative Map.</td>
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<tr>
<th><strong>Palazzo, KB Homes, 1200 Piper Drive (PJ1051):</strong></th>
<th>No traffic delays</th>
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<tbody>
<tr>
<td>This project will construct 94 townhome-style condominiums at the northeast corner of Piper Drive and Garden Street. The project is nearly complete.</td>
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</tbody>
</table>
Starting December 1, 2017, MILPITAS SANITATION will be your new solid waste collection service provider and will start billing for your solid waste collection services.

- Solid waste collection services, cart rental fees (if applicable), along with water and sewer services, are currently billed by the City of Milpitas.

- The City of Milpitas utility bill will continue to include solid waste collection service and cart rental fees (if applicable) through the service period ending November 30, 2017. After this date, only water and sewer services will be billed by the City.

- In January 2018, you will receive a bill from Milpitas Sanitation for solid waste collection services for the service period from December 1, 2017 to March 31, 2018. (The first billing will be for four months of service. After March 31, 2018, the billing will be for 3 months of service.) There will no longer be a cart rental fee.

- Milpitas Sanitation bills 3 months in advance while the City of Milpitas bills 2 months in arrears. During the billing transition period (Dec. 1, 2017 - March 31, 2018), you may receive bills for solid waste collection services from both the City of Milpitas and Milpitas Sanitation. You are not being overcharged. Please pay both bills by the due dates listed.

- Single family customers with a financial hardship can call the City of Milpitas to arrange a payment plan for solid waste charges billed by the City. Payment plans for City solid waste bills must be paid by June 30, 2018.

Milpitas Single-Family Residents: Your Utilities Bill will be Changing

As of December 1, 2017, MILPITAS SANITATION will be your new solid waste collection service provider and will start billing for your solid waste collection services.

- Solid waste collection services, cart rental fees (if applicable), along with water and sewer services, are currently billed by the City of Milpitas.

- The City of Milpitas utility bill will continue to include solid waste collection service and cart rental fees (if applicable) through the service period ending November 30, 2017. After this date, only water and sewer services will be billed by the City.

- In January 2018, you will receive a bill from Milpitas Sanitation for solid waste collection services for the service period from December 1, 2017 to March 31, 2018. There will no longer be a cart rental fee. Please see other side for quarterly billing chart and information.

- Milpitas Sanitation bills 3 months in advance while the City of Milpitas bills 2 months in arrears. During the billing transition period (Dec. 1, 2017 - March 31, 2018), you may receive bills for solid waste collection services from both the City of Milpitas and Milpitas Sanitation. You are not being overcharged. Please pay both bills by the due dates listed.

- Single family customers with a financial hardship can call the City of Milpitas to arrange a payment plan for solid waste charges billed by the City. Payment plans for City solid waste bills must be paid by June 30, 2018.


Contact Us: MILPITAS SANITATION:
voice - (408) 988-4500
email - info@MilpitasSanitation.com
web - www.MilpitasSanitation.com

CITY OF MILPITAS:
voice - (408) 586-3100
web - http://www.ci.milpitas.ca.gov/milpitas/departments/finance/utility-payment-services/
Milpitas Single-Family Residents: A New Billing Schedule is Starting

As of December 1, 2017, MILPITAS SANITATION will be your new solid waste collection service provider and will start billing for your residential solid waste collection services.

Milpitas Sanitation bills in advance on a quarterly schedule. Beginning January 1, 2018, your new residential solid waste collection bill will be sent to you by Milpitas Sanitation on a quarterly schedule/every three months. Your first bill from Milpitas Sanitation will be for 4 months of service and include the month of December. Future billings will be for 3 months of service. Please see the quarterly billing schedule chart below.

<table>
<thead>
<tr>
<th>NEW RESIDENTIAL QUARTERLY BILLING SCHEDULE</th>
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<tbody>
<tr>
<td>QUARTER 1</td>
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<tr>
<td>Jan. 1 - March 31</td>
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</table>

Exact residential billing dates are based on Residential Groups. Residential Groups are determined by the first letter of the customer’s last name. Please see chart below to determine your Residential Group and when you will be receiving your residential solid waste collection bill from Milpitas Sanitation.

<table>
<thead>
<tr>
<th>IF YOUR LAST NAME STARTS WITH THE LETTER:</th>
<th>YOUR RESIDENTIAL GROUP IS:</th>
<th>YOUR QTR. 1 BILLING DATE IS:</th>
<th>YOUR QTR. 2 BILLING DATE IS:</th>
<th>YOUR QTR. 3 BILLING DATE IS:</th>
<th>YOUR QTR. 4 BILLING DATE IS:</th>
</tr>
</thead>
<tbody>
<tr>
<td>A-F</td>
<td>RES 1</td>
<td>JAN. 1</td>
<td>APR. 1</td>
<td>JULY 1</td>
<td>OCT. 1</td>
</tr>
<tr>
<td>G-N</td>
<td>RES 2</td>
<td>FEB. 1</td>
<td>MAY 1</td>
<td>AUG. 1</td>
<td>NOV. 1</td>
</tr>
<tr>
<td>O-Z</td>
<td>RES 3</td>
<td>FEB. 25</td>
<td>MAY 25</td>
<td>AUG. 25</td>
<td>NOV. 25</td>
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Please note: The City of Milpitas service period ends November 30, 2017. During the transition period (December 1, 2017 - March 31, 2018), you may receive bills from both the City of Milpitas and Milpitas Sanitation for solid waste collection services. You are not being overcharged. Please pay both bills by the due dates listed. Single family customers with a financial hardship can call the City of Milpitas to arrange a payment plan for solid waste charges billed by the City. Payment plans for City solid waste bills must be paid by June 30, 2018. Visit: www.MilpitasSanitation.com for more information.

Para recibir esta información en español, por favor visite nuestro sitio web o llámenos.

Để nhận thông tin này, vui lòng truy cập trang web của chúng tôi hoặc gọi cho chúng tôi.

要接收中文信息，请訪問我們的網站或致電我們。

इस जानकारी की हृदें मे पुरापूर करने के लिए, कृपया हमारी वेबसाइट पर जाएं या हमें कॉल करें।

CHECK YOUR MAILBOX during the week of August 21, 2017. A Residential Service Guide will be mailed to you. It contains important information about your new curbside collection program that begins December 1, 2017; and how to select the right-sized Garbage/Food Scraps split cart for you!

COME SEE US at the Barbara Lee Senior Center Auditorium - 40 N. Milpitas Blvd. We will be there with sample collection carts and to answer any questions you may have.

BARBARA LEE SENIOR CENTER AUDITORIUM
Saturday, Sept. 9, 2017 - 10-11am
Wednesday, Sept. 13, 2017 - 6-7pm
Saturday, Sept. 23, 2017 - 10-11am
Saturday, Nov. 4, 2017 - 10-11am

Please check our website and future ads for a full list of upcoming events.

FOR MORE INFORMATION AND TO VIEW THIS INFORMATION IN ANOTHER LANGUAGE
please visit our website:
www.MilpitasSanitation.com
Milpitas Sanitation Community Outreach Events

A Milpitas Sanitation outreach team will be available on the following dates (listed in chronological order). The outreach team will be ready to explain the residential cart selection and delivery process and answer any questions residents may have. A set of collection carts (four carts total) will be available for viewing.

**Blue = Community Events | Orange = Back To School Night | Green = Community Meeting**

1. **Hot August Bites**
   - Date: Saturday, August 19, 4:00 – 8:00pm
   - Location: Milpitas Sports Center, 1325 E Calaveras Blvd

2. **Back to School Night #1**
   - Date: Wednesday, August 30, 6:00 – 8:00pm for both locations
   - Locations:
     - Rancho Middle School, 1915 Yellowstone Ave
     - Russell Middle School, 1500 Escuela Pkwy

3. **Back to School Night #2**
   - Date: Thursday, August 31, see locations for times
   - Locations:
     - Burnett Elementary, 400 Fanyon St, 5:00 – 8:00pm
     - Pomeroy Elementary, 1505 Escuela Pkwy, 6:30 – 8:00pm
     - Weller Elementary, 345 Boulder St, 5:00 – 8:00pm

4. **Back to School Night #3**
   - Date: Thursday, September 7, see locations for times
   - Locations:
     - Curtner Elementary, 275 Redwood Ave, 6:30 – 8:00pm
     - Spangler Elementary, 140 N Abbott Ave, 5:00pm
     - Zanker Elementary, 1585 Fallen Leaf Dr, 6:00 – 7:00pm

5. **Community Meeting #1**
   - Date: Saturday, September 9, 10:00 – 11:00am
   - Location: Barbara Lee Senior Center Auditorium, 40 N Milpitas Blvd

6. **Community Meeting #2**
   - Date: Wednesday, September 13, 6:00 – 7:00pm
   - Location: Barbara Lee Senior Center Auditorium, 40 N Milpitas Blvd
7. **Back to School Night #4**
   - Date: Thursday, September 14, 6:00 – 7:00pm
   - Location: Milpitas High School, 1285 Escuela Parkway

8. **Back to School Night #5**
   - Date: Thursday, September 21, 5:30 – 7:30pm
   - Location: Calaveras Hills High School, 1331 E Calaveras Blvd

9. **Community Meeting #3**
   - Date: Saturday, September 23, 10:00 – 11:00am
   - Location: Barbara Lee Senior Center Auditorium, 40 N Milpitas Blvd

10. **Oktoberfest**
    - Date: Saturday, October 7, 11:00am – 4:00pm
    - Location: Milpitas Civic Center, 455 E Calaveras Blvd

11. **Veterans Car Show**
    - Date: Saturday, October 14, 10:00am
    - Location: Milpitas Civic Center, 455 E Calaveras Blvd

12. **Health-O-Ween 5K Race / Pumpkins in the Park**
    - Date: Saturday, October 28, 8:00am – 1:00pm
    - Location: Milpitas Sports Center, 1325 E Calaveras Blvd

13. **Community Meeting #4**
    - Date: Saturday, November 4, 10:00 – 11:00am
    - Location: Barbara Lee Senior Center Auditorium, 40 N Milpitas Blvd

14. **Community Meeting #5**
    - Date: Wednesday, November 15, 6:00 – 7:00pm
    - Location: Committee Conference Room, Milpitas City Hall, 455 E Calaveras Blvd
Back-to-School Night Outreach Schedule

<table>
<thead>
<tr>
<th>Wed, Aug 30</th>
<th>Thurs, Aug 31</th>
<th>Thurs, Sept 7</th>
<th>Thurs, Sept 14</th>
<th>Thurs, Sept 21</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rancho, 6-8pm</td>
<td>Burnett, 5-8pm</td>
<td>Curtner, 6:30-8pm</td>
<td>MHS, 6-7pm</td>
<td>CalHills, 5:30-7:30pm</td>
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<tr>
<td>Russell, 6-8pm</td>
<td>Pomeroy, 6:30-8pm</td>
<td>Spangler, 5pm</td>
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<tr>
<td></td>
<td>Weller 5-8pm</td>
<td>Zanker, 6-7pm</td>
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Back-to-School Night Outreach Distribution

[Russell, Pomeroy, Spangler, Curtner, Zanker, Rancho, Milpitas High, CalHills]