

Travel Assistance



Lincoln
Financial GroupSM

FOR GROUP BENEFITS

*TravelConnect*SM
travel assistance
services

Travel more and worry less

Hello future.®



GP-TRAV-SJM001

*TravelConnect*SM services just made travel easier

As part of your employee benefits package, your Lincoln Financial Group® life insurance coverage includes our *TravelConnect* program, which focuses on travel, medical and safety-related services you may need while traveling. Lincoln Financial has partnered with FrontierMEDEX, a worldwide leader in travel assistance, to make this valuable benefit available.

The *TravelConnect* benefit is provided at no additional cost to you and includes a wealth of services when traveling just 100 miles or more from home. Services are provided for both business and leisure travel. Whether you want the weather forecast for your destination or need emergency medical help halfway around the world, FrontierMEDEX has the staff and resources to provide support 24 hours a day, seven days a week.

Use the services as much or as little as you need.

Comprehensive coverage

A sampling of our services:

Medical evacuation and transportation. In a medical emergency, FrontierMEDEX will arrange and pay for transportation of the patient to the nearest medical facility able to treat the illness or injury. Once the patient is able to travel home, FrontierMEDEX will arrange and pay for the trip.

Dependent child transportation. If a medical emergency leaves no parent available, FrontierMEDEX will either arrange and pay for the child's trip home or arrange and pay for a family member to travel to and care for the child.

Treatment monitoring. FrontierMEDEX acts as the care manager when the traveler has a medical emergency. The role of FrontierMEDEX varies from case to case: They can request medical records and have them reviewed by their medical director to ensure the treatment is appropriate; they could act as an intermediary; they could provide medical translation services for the patient and/or family; or they could act as the communication conduit between the patient and their family back home.

We also provide these services:

- Destination info—weather, currency and more
- Emergency travel arrangements and funds transfer
- Lost or stolen travel documents assistance
- Language translation services
- Medical and dental referrals
- Assistance with corrective lenses or medical device replacement
- Arrangement for the delivery of medications, vaccines or blood
- Updates to family, employer and/or home physician
- Repatriation of a deceased traveler
- Security and political evacuation assistance

Detach the card below, and keep it with you while traveling for quick reference to FrontierMEDEX toll-free numbers worldwide.

Travel with confidence

FrontierMEDEX ID: 322541

Group name: Lincoln Financial Group

Notice to Physicians/Hospitals:
Call FrontierMEDEX immediately for benefits verification and procedures. Call 24 hours a day (multilingual). If you do not have access to a phone, e-mail for assistance: operations@frontiermedex.com

www.frontiermedex.com

Fron+ierMEDEX
GO FURTHER. DO MORE.

Travel assistance services are subject to specific terms, conditions and limitations. A program description is available at www.Lincoln4Benefits.com. To use *TravelConnect*SM services, call FrontierMEDEX at 800 527-0218 or 410 453-6330, and provide them with ID number 322541.

*TravelConnect*SM services are provided through FrontierMEDEX in Baltimore, MD (in WA and OR underwritten by ACE Insurance Company, Philadelphia, PA). Both are separate, independent contractors and are not Lincoln Financial Group[®] companies. Each independent company is solely responsible for its own obligations. Coverage is subject to actual policy language and specific terms, conditions and limitations.

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150 N. Radnor-Chester Road
Radnor, PA 19087

www.LincolnFinancial.com

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**FrontierMEDEX EMERGENCY RESPONSE CENTER:
United States, Baltimore, MD 1-410-453-6330**

TOLL-FREE ACCESS—The numbers below must be dialed from within the country. If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center COLLECT.

Australia:	1-800-127-907	Italy, Vatican City and San Marino:	800-877-204
Austria:	0-800-29-5810	Japan:	00531-11-4065
Belgium:	0800-1-7759	Mexico:	001-800-101-0061
Brazil:	0800-891-2734	Netherlands:	0800-022-8662
China (northern regions):	108888*800-527-0218	New Zealand:	0800-44-4053
China (southern regions):	10811*800-527-0218	Philippines:	1-800-1-111-0503
Dominican Republic:	1-888-567-0977	Portugal:	0800-84-4266
Egypt (inside Cairo):	2-510-0200*877-569-4151	Singapore:	800-1100-452
Egypt (outside Cairo):	022-510-0200*877-569-4151	South Africa:	0800-9-92379
Finland:	0800-114402	South Korea:	00798-1-1-004-7101
France and Monaco:	0800-90-8505	Spain:	900-98-4467
Germany:	0800-1-811401	Switzerland and Liechtenstein:	0800-55-6029
Greece:	00-800-4412-8821	Thailand:	001-800-11-471-0661
Hong Kong:	800-96-4421	Turkey:	00-800-4491-4834
Indonesia:	001-803-1471-0621	United Kingdom:	0800-252-074
Ireland:	1-800-409-529	U.S., Canada, Puerto Rico, U.S.	
Israel:	1-809-41-0172	Virgin Islands and Bermuda:	1-800-527-0218

* Dial the first portion of the phone number, wait for tone, and then dial remaining numbers.



You're In Charge®

EmployeeConnectSM services

No matter what the issue, we can help you 24/7 with confidential support, guidance and resources.

- Assistance for you or an immediate household family member who is age 16 or older*
- In-person help with short-term issues
- Toll-free phone and Web access 24/7
- Phone access to legal counsel and a 25% discount on follow-up services
- Work/life services for assistance with:
 - Child care, elder care and adoption
 - Relationships
 - Financial issues

To learn more about the Lincoln Financial *EmployeeConnect* program, visit www.eapadvantage.com (password = connect) or talk with a specialist at 877-757-7587.

*Children ages 12 to 15 are eligible to participate in group family sessions.

*EmployeeConnect*SM services are provided by Bensinger, DuPont & Associates (BDA), Chicago, IL. BDA is not a Lincoln Financial Group® company. Each independent company is responsible for its own obligations.

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You're In Charge®

Servicios *EmployeeConnect*™

No importa cuál sea el problema, podemos ayudarle 24/7 con apoyo, asesoramiento y recursos de forma confidencial.

- Ayuda para usted o para un familiar cercano de su grupo familiar mayor de 16 años*
- Ayuda personal con problemas de corto plazo
- Teléfono sin costo y acceso por Internet 24/7
- Acceso telefónico a asesoramiento legal y 25% descuento en los servicios de seguimiento
- Servicios de ayuda en el trabajo y en la vida cotidiana con:
 - Cuidado de menores, cuidado de adultos mayores y adopción
 - Relaciones sentimentales
 - Problemas financieros

Si desea conocer más detalles sobre el programa *EmployeeConnect* de Lincoln Financial, visite www.eapadvantage.com (contraseña = connect) o hable con un especialista en el 877-757-7587.

*Los menores en edades de 12 a 15 años son elegibles para participar en sesiones familiares de grupo.

Los servicios de *EmployeeConnect*™ los suministra Bensinger, DuPont & Associates (BDA), Chicago, IL. BDA no es una compañía del Lincoln Financial Group®. Cada compañía independiente es la única responsable de sus propias obligaciones.

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